

SPECIAL TERMS AND CONDITIONS OF SECURITY DATA CONNECTOR SERVICE

No. [EN_SDC No. 20161212]
effective from [1 February 2017]

BETWEEN

- (1) the provider of the **SECURITY DATA CONNECTOR** service, i.e. company **JABLOTRON CLOUD Services s.r.o.**, reg. No.: 047 86 645, registered office U Přehrady 3204/61, Mšeno and Nisou, 466 02, Jablonec nad Nisou, Czech Republic, registered in the Commercial Register administered by the Regional Court in Ústí nad Labem, section C, file No. 36983 ("**Provider**");

and

- (2) the user of the SECURITY DATA CONNECTOR service, i.e. the person accessing SECURITY DATA CONNECTOR and authorized to use it, who is at the same time a User of Cloud JABLOTRON ("**SDC User**");

(the Provider and the SDC User hereinafter collectively referred to as "**Parties**", each of them individually as a "**Party**")

1. DEFINITION OF TERMS

- 1.1. Capitalized terms and abbreviations not defined herein have the meanings assigned to them in the General Terms and Conditions governing the use of the Provider's services then in force and effect.
- 1.2. Capitalized terms herein have the following meanings:

" Contract "	means a contract on <i>fee-based</i> provision of SDC entered into between the Provider and the SDC User based on which the SDC User has the right to use SDC and the Provider has an obligation to provide this service.
" Device Registration for the purposes of SDC use "	means Device Registration in Cloud JABLOTRON for the purposes of SDC use, which may be performed by a User or a Mounting Partner;
" Duration of SDC "	means the time from SDC Activation to the end of the calendar month following the month when Activation or prolongation referred to in par. 7.2 of these SDC T&C occurred;
" New Device "	means an additional Device newly installed and registered in Cloud JABLOTRON through SDC;
" Offer "	means an offer by the Provider for a fee-based provision of the SDC service communicated through the Account, stating the period and price for the use of SDC as required by the SDC User based on the data usage of the Device the User requests to connect to SDC;
" Order "	means an order of the SDC User ordering, using the Account, the SDC service based on the Provider's Offer;

“Period”	means the time for which the User prepays SDC;
“SDC Activation”	means the moment from which the SDC User may fully use all SDC functions for registered and active Devices or New Devices in Cloud JABLOTRON with a SIM;
“SDC Blocking”	means the moment of termination of provision of SDC by the Provider further specified in par. 4.3 (Blocking in the gratuitous stage) and in par. 5.4 of these SDC T&C (Blocking in the fee-based stage);
“SDC Deactivation”	means the moment from which the SIM card in the Device may not be used for the purposes of SDC;
“SDC Successor T&C”	means SDC T&C published on the Website with a subtitle of a more recent date of publication superseding the current SDC T&C in force and effect;
“SDC T&C”	means these special terms and conditions regulating (i) provision of SDC free of charge; and (ii) fee-based use of SDC based on a Contract;
“SIM card”	means a SIM card provided by T-Mobile Czech Republic a.s. (registered office Tomičkova 2144/1, Chodov, 148 00 Praha 4, registered in the Commercial Register administered by the Municipal Court in Prague, file B 3787, reg. No.: 649 49 681) through a subcontractor T-Mobile Austria GmbH (registered office Rennweg 97-99, A-1030 Vienna, Austria, registered in the Commercial Register under No. 171112k);

1.3. Rights in favour of Related Parties. Where the Provider gains any rights under these SDC T&C (for example, a right to terminate or restrict access to SDC, etc.), the Parties agree that such a right may also be exercised against such SDC User by a Related Party, and in such case the User is to perform for such Related Party.

2. SUBJECT-MATTER OF THE T&C

2.1. Subject-matter of the SDC T&C. The subject-matter hereof is regulation of the contractual relationship between the SDC User and the Provider, stipulation of mutual rights and obligations of the Provider and SDC User with respect to the SDC, and stipulation of conditions under which the Provider will allow (in the absence of Force Majeure) SDC User to access and use SDC.

3. DESCRIPTION OF SDC

3.1. Purpose of SDC. The purpose of SDC is to

- 3.1.1. guarantee to SDC Users an enhanced possibility to access the user interface for management and collection of data from a connected Device;
- 3.1.2. enable, through Providers of Support Services, full use of all functionalities of Cloud JABLOTRON related to the Device without additional costs of data traffic between the Device and the SDC User's Account (i.e. for a fixed price, which already includes all communication between the Device and the SDC User's Account or, where applicable, the Provider's servers);

- 3.1.3. ensure, through Providers of Support Services, a higher level of protection against connection and communication outages between the Device and the SDC User's Account through a SIM card placed in the Device by allowing connection of the Device in all networks of mobile operators available in roaming; in Austria, connection is only possible to the network of T-Mobile Austria GmbH.
- 3.2. Principle of SDC. SDC consists in (i) a guaranteed possibility of access to MyJABLOTRON user interface; (ii) secured processing of data for MyJABLOTRON; and (iii) provision of extended service support to SDC Users. Data processing is unlimited in terms of volume but is provided only for the duration of the Period.
- 3.3. Providers of Support Services. Processing of data is provided by a subcontractor T-Mobile Czech Republic a.s.; part of services of T-Mobile Czech Republic a.s. is a service of electronic communications provided in accordance with all statutory duties, which uses a technical solution of T-Mobile Austria GmbH.
- 3.4. Exclusion from surveillance. SDC is not a service consisting in surveillance of premises or real property of the SDC User. Where services consisting in surveillance of premises and real estate are provided to SDC User, they are provided by a person different from the Provider and based on a contractual relationship other than the Contract. SDC is not a service consisting in monitoring or localization of people.
- 4. FIRST STAGE – PROVISION OF SDC FREE OF CHARGE**
- 4.1. Gratuitous stage of SDC. SDC may be used free of charge for thirty (30) days from the first Device Registration in Cloud JABLOTRON after the first SDC Activation.
- 4.2. Acceptance of SDC T&C and the first SDC Activation after Device Registration. SDC Activation occurs upon the first login of the SDC User into a newly created or already existing Account in Cloud JABLOTRON based on login credentials sent to the SDC User's Email address. The password for the first login into SDC is generated automatically. The SDC T&C are sent, upon Device Registration in Cloud JABLOTRON, to the SDC User to their Email address in PDF so that the SDC User may acquaint themselves with them before the first SDC Activation. For completion of the first login, i.e. for the first SDC Activation, the SDC User is obliged to read and agree to these SDC T&C by clicking "*I agree to the SDC Terms and Conditions*" and, in the case of a newly created Account, also to the GTC. SDC may not be activated without consent referred to in the previous sentence. By accepting these SDC T&C, the SDC T&C are accepted by the SDC User and the SDC User may use SDC *free of charge for thirty (30) days*.
- 4.3. Blocking in the gratuitous stage of SDC. SDC Blocking means the moment of termination of provision of SDC, which occurs within 24 hours after the expiry of thirty (30) days of gratuitous use under this article of the SDC T&C. A period of thirty (30) days commences on the moment referred to in the previous sentence during which the SIM card may be unblocked by entering into a Contract and making a payment under par. 5.2 and 5.3 of these SDC T&C. Making a payment under par. 5.3 of these SDC T&M will reactivate the SIM card within 24 hours from making the payment. The SIM card located in the Device associated with SDC will no longer be active after Blocking. Unless a Contract is entered into and a payment made under par. 5.2 and 5.3 of these SDC T&C within a period of thirty (30) days, the SIM card will be deactivated and can no longer be used. From the moment of Deactivation, the SIM card must be replaced; for the avoidance of any doubt the Parties stipulate that the costs of replacement are to be borne by the SDC User.
- 4.4. Unless stipulated otherwise in the SDC T&C, the mutual contractual relationship between the Provider and the SDC User in the gratuitous stage is governed by the GTC.

4.5. The gratuitous stage of SDC use is stipulated for the period referred to in par. 4.1 of these SDC T&C and it terminates upon entering into a Contract leading to fee-based provision of SDC, however, no later than upon expiry of the period referred to in par. 4.1 of these SDC T&C.

5. SECOND STAGE – FEE-BASED PROVISION OF SDC

5.1. After the expiry of the gratuitous period under Art. 4 of these SDC T&C, the SDC may further be used, in relation to the Device containing the SIM card, only as a fee-based Service and based on a Contract.

5.2. Contract conclusion:

5.2.1. The Provider's Offer is considered an offer to enter into a Contract. The selection of the tariff for the use of SDC depends on the data usage of the Device, and the SDC User can choose to prepay the price for the use of SDC.

5.2.2. The moment of entering into the Contract is the moment when the Provider receives agreement to these SDC T&C (clicking "*I agree to the SDC Terms and Conditions*") and with the Order (clicking "*Complete the order*"). By agreeing to these SDC T&C and completing the Order, the SDC User expresses their will to be bound by these SDC T&C and the Order.

5.3. Payments:

5.3.1. After receipt of the Order and receipt of confirmation of payment made by the SDC User according to the Order, a confirmation of payment and an invoice for SDC are sent to the SDC User's Email address.

5.3.2. The Period always commences on the date stated on the invoice and ends on the date stated on the invoice. For example, a quarter Period ends on the same day of the third following month, a half-year Period ends on the same day of the sixth following calendar month, and a one-year Period ends on the same day of the following calendar year.

5.3.3. The terms of payment are always listed in any Order generated based on an Offer of the Provider. The price for the provision of SDC is always agreed for the respective Period—a quarter, a half-year or a year in advance (billing period) unless stated otherwise in the Order. All the prices in the Provider's Offer are exclusive of VAT; prices with VAT are listed in the SDC User's Order before payment for SDC.

5.3.4. The price stated in the Offer applies to the use of SDC for one Device. SDC may be paid by separate payments for each individual Device. SDC paid for one Device may not be transferred to another Device.

5.4. Blocking, Deactivation:

5.4.1. SDC Blocking in the fee-based stage means the moment of termination of provision of SDC, which occurs within 24 hours after the termination of the Contract. A period of thirty (30) days commences on the moment referred to in the previous sentence, i.e. after the end of the Period, during which the SIM card may be unblocked by entering into a Contract and making a payment under par. 5.2 and 5.3 of these SDC T&C. Making a payment under par. 5.3 of these SDC T&M will reactivate the SIM card within 24 hours from making the payment.

5.4.2. Unless a Contract is entered into and a payment made under par. 5.2 and 5.3 of these SDC T&C within a period of thirty (30) days, the SIM card will be deactivated and can no longer be used. From the moment of Deactivation, the SIM card must be replaced; for the avoidance of any doubt the Parties stipulate that the costs of replacement are to be borne by the SDC User; a SDC User-

Consumer will be requested to provide their express consent with SDC Activation as a fee-based Service.

5.5. Obligations of the SDC User. The SDC User is obliged to ensure fulfilment of and compliance with technical prerequisites of proper functioning of SDC. The User is obliged to use the SIM card only in connection with the Device for which SDC Activation was performed.

5.6. Extended support service

5.6.1. Where the Mounting Partner agrees with the SDC User on an extended support service, this service will be provided in the Provider's service centre for up to seven (7) years from the first installation of the Device. The extended support service covers free repairs of the Device in which SDC is active throughout the duration of the extended support service and for which the Mounting Partner has agreed so with the SDC User. The extended support service does not apply to defects caused by incorrect or improper use of the Device, to defects resulting from intentional damage, excessive wear and tear or to damage by Force Majeure (fire, lightning strike, flood, etc.), replacement of batteries, installation work associated with the Device or to costs associated with repair in the place of installation (removal, installation, freight, shipping and travel, etc.).

5.7. DURATION OF THE CONTRACT

5.7.1. The Contract is entered into for the period stated in the Order.

5.7.2. The Contract terminates:

- by expiration of the Period for which the Contract was concluded;
- by entering into a new fee-based contract for SDC;
- by withdrawal from the Contract by the SDC User-Consumer;
- for subsequent impossibility of performance by the Provider or as a result of a continued Force Majeure event; or
- for other reasons under Applicable Regulations.

5.8. Termination by the Provider

5.8.1. The Provider may terminate the Contract without a notice period for a breach of the SDC T&C of the GTC by the SDC User or for abuse of SDC by the SDC User for purposes other than those foreseen by the SDC T&C, by sending a notice of termination to the Email address. The SDC User is obliged to confirm, without delay, to the Provider the delivery of the termination notice by sending a notification to the Provider's email address from which the SDC User received the Provider's notice of termination. In the event of a breach under the first sentence, the Provider becomes entitled to a contractual penalty corresponding to the amount for the unused Period.

5.9. Termination by the SDC User

5.9.1. The SDC User may terminate the Contract without a notice period for a breach of the SDC T&C or the GTC by the Provider, by sending a notice of termination from the SDC User's Email address to the Provider's email address. The Provider is obliged to confirm, without delay, to the SDC User the delivery of the termination notice by sending a notification to the SDC User's Email address. In the event of a breach under the first sentence, the SDC User becomes entitled to a refund corresponding to the amount for the unused Period.

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- 5.9.2. The contractual relationship terminates with the effect of the termination notice of any Party, which occurs at the moment of delivery of the termination notice to the other Party.
- 5.10. Withdrawal from the Contract by the SDC User-Consumer.
- 5.10.1. A SDC User-Consumer may withdraw from the Contract without cause within fourteen (14) days from its conclusion. By accepting these SDC T&C, a SDC User not in the position of a Consumer hereby expressly waives their right to withdraw from the Contract.
- 5.10.2. The time period for a withdrawal from the Contract referred to in par. 5.10 of the SDC T&C is considered observed if a SDC User-Consumer sends a notification of withdrawal to the Provider during this time period. Where a SDC User-Consumer received any item allowing the functioning of SDC, the SDC User-Consumer is to return such an item by post or in person to the Provider without undue delay, but not later than within fourteen (14) days of withdrawal from the Contract. The Provider will return obtained amounts to the SDC User-Consumer, including the costs of delivery, in the same manner they were received from the SDC User-Consumer, or, where the selected method does not allow this, in another appropriate manner, without undue delay, but not later than within fourteen (14) days of withdrawal from the Contract. The time limit for the refund will be extended by the time period of return of the item (i.e. the time from the passage of the time limit referred to in the previous sentence until the moment the item is taken over by the Provider) used to operate SDC (this does not apply where a SDC User-Consumer proves that has already sent the item back). The costs of delivery of the item will be refunded only to the amount of the cheapest delivery method offered by the Provider. Costs incurred by a SDC User-Consumer associated with withdrawal from the Contract are to be borne by the SDC User-Consumer themselves. Returned funds will be reduced in proportion to the agreed price for performance provided until the moment of withdrawal from the Contract. The SDC User will be obliged to return the SIM card only if requested, through the Provider to the Email address, to return their SIM card(s).
- 5.11. Form for withdrawal from the Contract.
- 5.11.1. A SDC User-Consumer may use the form attached as Annex 1 to the SDC T&C to withdraw from the Contract.
- 5.12. If access to Cloud JABLOTRON or SDC is terminated for any reason referred to in these SDC T&C or Art. 8 of the GTC (Termination of access), the contractual relationship between the Parties regulated by these SDC T&C also terminates.
- 5.13. Unless stipulated otherwise, provisions in Art. 8 of the GTC will apply by analogy to termination of the mutual contractual relationship between the SDC User and the Provider.
- 6. LIABILITY, THIRD PERSON RIGHTS AND RIGHTS ARISING FROM DEFECTIVE PERFORMANCE**
- 6.1. The SDC User has the right to exercise the right from liability for defects from SDC provided if this SDC User's right is granted by mandatory legal provisions. The SDC User may file a Complaint about SDC through the Mounting Partner in the form of email, telephone conversation or SMS. The Mounting Partner will then ensure processing of the Complaint by the Provider. The SDC User will be informed about the outcome of their Complaint in the form of email sent to the Email address. If SDC does not reach the agreed level of quality, User-Consumer has the right to exercise rights arising from defective performance, provided that:

- 6.1.1. SDC User-Consumer must point out the defect of SDC without undue delay after the SDC User-Consumer has had the opportunity to discover the defect, but not later than within 6 months of SDC Activation.
 - 6.1.2. SDC User-Consumer is not entitled to exercise their right arising from defective performance in particular in cases where: **(i)** the defect is obvious and evident already at the time of entering into the Contract or otherwise follows from the stipulated level of quality of the provided SDC; **(ii)** the defect is caused as a result of conduct of the SDC User or persons the SDC User allowed to use Cloud JABLOTRON or SDC contrary to these SDC T&C the GTC or information about the use of Cloud JABLOTRON or SDC; **(iii)** the defect is caused by a temporary limitation due to ongoing updates or maintenance of Cloud JABLOTRON and SDC or Force Majeure.
 - 6.1.3. SDC User-Consumer is obliged to file their Complaint by sending an email to the Provider's email address: **support@jablotron.cz**.
 - 6.1.4. The Provider will issue a written confirmation of any Complaint filed. If possible, the Provider will decide on a Complaint immediately, in complex cases within three (3) working days. The Provider will handle any Complaints without undue delay, but not later than within thirty (30) days of the date of filing the Complaint, unless agreed otherwise with the SDC User-Consumer. The Provider is obliged to issue a confirmation of Complaint settlement for the SDC User-Consumer.
- 6.2. *SDC Users who are not in the position of a Consumer* expressly waive their rights arising from any defects of SDC by accepting these SDC T&C. However, if any right arising from defective performance would arise for a SDC User based on mandatory statutory provisions, then the Provider and the SDC User stipulate on an obligation of the SDC User to exercise such a right without undue delay, but not later than within one (1) month from SDC Activation.
- 6.3. Where the SDC User becomes entitled for compensation for harm or right arising from defective performance from the Provider in connection with Account Sign-up, Device Registration, Account Use, use of Cloud JABLOTRON or SDC, etc., the Parties will proceed as stipulated in the GTC.
- 6.4. The Provider reserves the right to limit, temporarily and for a necessary time, access to SDC and to Cloud JABLOTRON, especially due to updates and maintenance of SDC or Cloud JABLOTRON, including technical shutdowns. As a result, some of all essential features of SDC may be out of operation temporarily and there may be, for example, delays in the delivery of messages, etc. If allowed by the nature of the cause of such limitation, the Provider will inform about the time and extent of such limitation in advance. Limitations in the use of SDC do not establish the SDC User **(i)** any right to terminate the Contract; **(ii)** any right to any compensation for harm; or **(iii)** any other right arising from defective performance by the Provider.
- 6.5. Since the Provider is not a provider of mobile services of electronic communications, it may not bear any liability, including liability for defects and harm, for services provided by T-Mobile Czech Republic a.s. or, where applicable, T-Mobile Austria GmbH, in particular, but not limited to, for connection of Device to the mobile network or reliability of data transmission over the mobile network.
- 6.6. T-Mobile Austria GmbH is also the supplier of SIM cards necessary for using SDC. These SIM cards remain the property of T-Mobile Austria GmbH throughout the provision of SDC and they are subject to regulation by the respective telecommunication office.
- 6.7. Coverage areas with signal for the provision of mobile electronic communications services may be graphically displayed in indicative maps of T-Mobile Czech Republic a.s. or, where applicable, T-Mobile Austria GmbH and their roaming partners on their

websites. With regard to the character of transmission of radio waves and to the limited possibilities of graphical display of maps of mobile operators, there is no guarantee that the SDC User will always have network coverage in areas which are covered areas according to the map. Non-coverage of some parts of the territory is not a defective performance of the Provider or the T-Mobile Czech Republic a.s. or, where applicable, T-Mobile Austria GmbH and does not establish any right of the SDC User for compensation for harm or to withdraw from the Contract under these SDC T&C.

- 6.8. The Provider is not liable to the SDC User for any harm caused to the SDC User through any activity of the Mounting Partner in connection with SDC. The Provider is not liable for any harm caused to the SDC User in connection with services provided by the Mounting Partner.

7. DURATION AND SDC SUCCESSOR T&C

- 7.1. Force and effect. With the exception of provisions in par. 7.2 and 7.3 hereof SDC T&C (whose force and effect are not limited in time), these SDC T&C are in force and effect for the Duration of SDC.
- 7.2. Prolongation. If no Successor SDC T&C are published in the Duration of SDC on the Website, the Duration of SDC of the contractual relationship between the Provider and the User is prolonged until the end of the following calendar month, and such prolonged period of time is considered to be the Duration of SDC under the current SDC T&C.
- 7.3. SDC Successor T&C. In the event that SDC Successor T&C are published on the Website in the Duration of SDC, the force and effect of these SDC T&C terminate with the expiration of the Duration of SDC; before the expiration of the Duration of SDC, the User is entitled to unilaterally terminate the relationship established by these SDC T&C without a notice period by sending a notice from their Email address to the Provider's email address. However, where the SDC User requires a notice period, the SDC User is to inform the Provider of this fact in the email containing the termination act; in such case, the notice period commences on the first day of the calendar month following the sending of the email containing the termination act and it is thirty (30) days long.
- 7.4. The Parties agree that after termination of the Duration of SDC of these SDC T&C, SDC may only be used under conditions stipulated in SDC Successor T&C with the most recent publication date. Where the SDC User logs in to SDC after the Duration of SDC, it will be deemed that the SDC User also expressed, with this real act, agreement with the SDC Successor T&C with the most recent publication date and their will to be bound by them.

8. OTHER PROVISIONS

- 8.1. These SDC T&C and the GTC are an integral part of the Contract.
- 8.2. Unless stipulated otherwise in these SDC T&C, rights and obligations of the SDC User and the Provider are governed by these SDC T&C and the GTC then in force and effect.
- 8.3. In the event of any discrepancy between the SDC T&C and the GTC, the SDC T&C take precedence over the GTC.
- 8.4. SDC is provided in Austria, Belgium, Bulgaria, Croatia, Cyprus, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Great Britain (including Northern Ireland), Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, the Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovenia, Spain, Sweden, Switzerland, and Vatican.
- 8.5. Having regard to the fact that SDC mediates communication between the Device and Cloud JABLOTRON, the SDC User bears all costs associated with communication

between the User's end device (i.e. mobile phone, computer, tablet, etc.) and Cloud JABLOTRON itself.

- 8.6. Severability. Should any provision herein become invalid or unenforceable or should it be found as such by a competent court or any other authority with powers to issue binding decisions or findings, this fact shall not affect the validity or enforceability of other provisions herein; however, in that case, the SDC User undertakes to negotiate with the Provider without undue delay (but not later than within five (5) days of the Provider's notice), a new agreement, a valid and enforceable one, the purpose of which will, if possible, correspond to the original provision or will at least aim to achieve the purpose that is the closest to the original provision.
- 8.7. Language version, governing law. These SDC T&C are translated into several languages; in the case of any discrepancy between the various language versions, the Czech version takes precedence. Since the Provider has its registered office in the Czech Republic, where some essential technical aspects of Cloud JABLOTRON are also located, these SDC T&C are governed and are to be interpreted in accordance with the laws of the Czech Republic. In the event of a trial with the Provider, the Parties agree on local jurisdiction of the court in the district of which the Provider has its registered office.
- 8.8. Failure to exercise a right. Any failure of the Provider to exercise or enforce or not insisting on any of its rights or remedies to protect rights the Provider is entitled to under these SDC T&C or under the Applicable Regulations, the SDC User agrees that such conduct of the Provider will not be considered a waiver such a right by the Provider.
- 8.9. Change to the SDC T&C by the SDC User. Any changes to the SDC T&C made by the SDC User not expressly approved by the Provider will be disregarded.
- 8.10. Dispute resolution. Should there be a consumer dispute under the Contract between the Provider and a SDC User-Consumer which is not settled by mutual agreement (this is, the SDC User-Consumer must contact the Provider first), the SDC User-Consumer may file a motion for an out-of-court settlement of such a dispute to the designated authority for out-of-court settlement of consumer dispute resolution, which is the Czech Trade Inspection (Česká obchodní inspekce, Ústřední inspektorát - oddělení ADR, Štěpánská 15, 120 00 Praha 2, Czech Republic; email: adr@coi.cz; website: adr.coi.cz). SDC User-Consumer may also use the online dispute resolution platform established by the European Commission, available at <http://ec.europa.eu/consumers/odr/>.

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Notification of withdrawal from the Contract

- **JABLOTRON ALARMS a.s.**, reg. No.: 286 68 715, registered office Pod Skalkou 4567/33, 466 01 Jablonec nad Nisou, Czech Republic, registered in the Commercial Register administered by the Regional Court in Ústí nad Labem, section B, file No. 1957

- **I/We(*) hereby notify my/our(*) withdrawal from the Contract (*)**

- **Date of order(*) / date of delivery(*)**

- **Name and surname of the SDC User-Consumer(s)**

- **Address of the SDC User-Consumer(s)**

- **Signature of the SDC User-Consumer(s)** (only if the form is sent in paper format)

- **Date**

(*) Delete where inapplicable or complete the details.

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